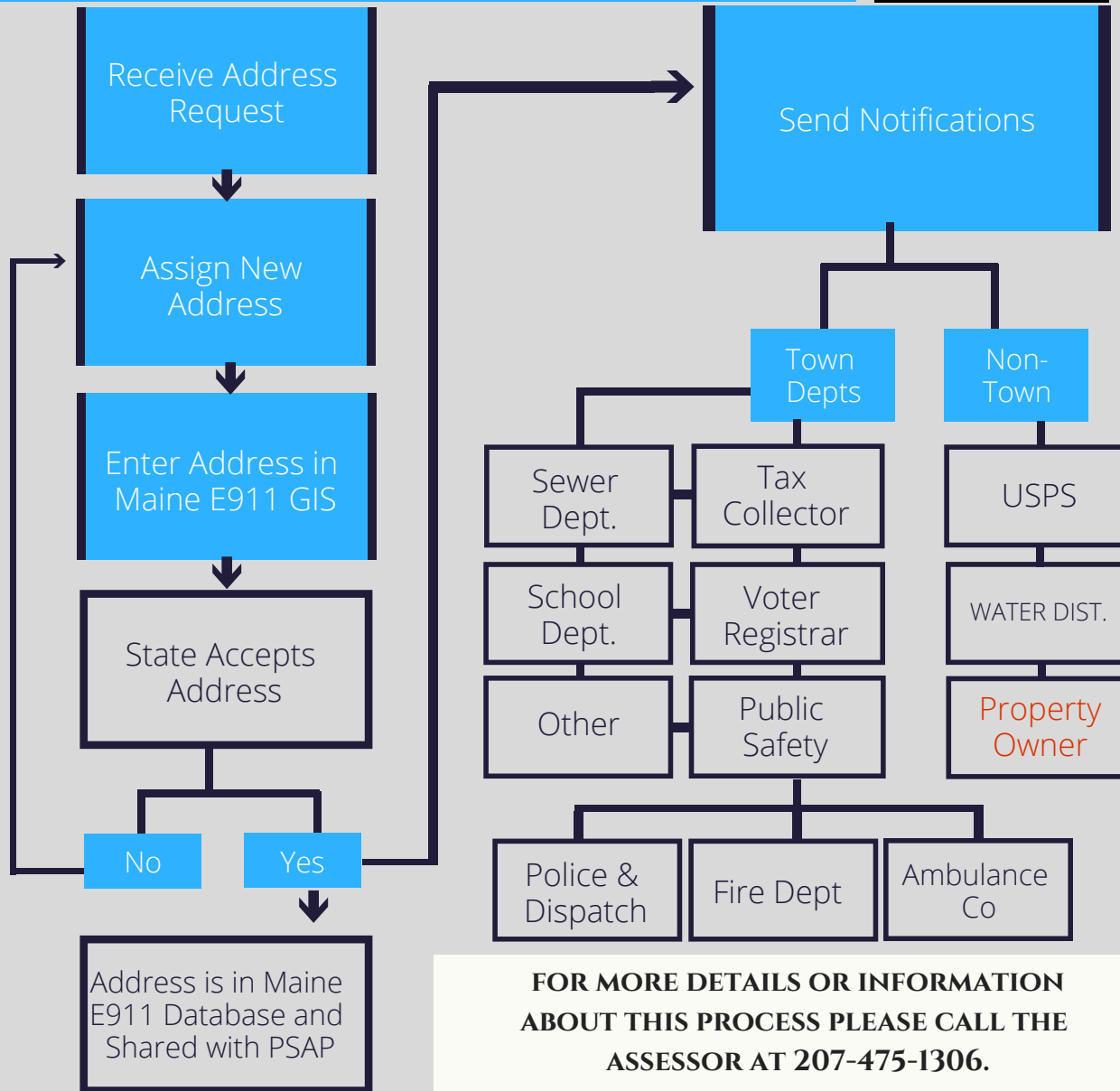


# 911 ADDRESS CHANGE PROCESS -ADDRESSING OFFICER-



**FOR MORE DETAILS OR INFORMATION  
ABOUT THIS PROCESS PLEASE CALL THE  
ASSESSOR AT 207-475-1306.**



## FAQs

### What is E9-1-1?

Enhanced 9-1-1 is an emergency communication system that displays the caller's address, when calling from a landline phone, at a 9-1-1 emergency center or *Public Safety Answering Point (PSAP)*.

### Why does my 9-1-1 address need to change?

Your address may change due to a new development, a newly named road, or if your address is difficult to locate for emergency responders.

### How long does it take to change my 9-1-1 address?

It varies. The Town updates MaineE9-1-1 and sends notifications within a week, but it may take you a couple months to change your address with your service providers. Call your telephone provider first.

### Does E9-1-1 work on my cell phone?

When you call 9-1-1 on your cell phone, your address does not show up like with a landline phone. Instead, latitude/longitude is provided. Use your address or landmarks to describe your location.

### Can I call 9-1-1 to test if my new address works?

Please only call 9-1-1 for emergency situations. If you have questions about your 9-1-1 address please contact the Town.

### How long will it take the Post Office to change my mailing address?

First you will need to complete a change of address form with the Post Office. It takes 45-60 days for USPS to process a new address. If you do a change of address, you will receive mail in both places for a period of time no longer than one year.

### When will my tax bill show my new 9-1-1 address?

The tax billing system is updated 3 times per year. Please call the tax collector for more information. If and when you change your mailing address please contact the Town so the newest tax bill has your new mailing address.