

Transportation to COVID-19 Vaccination Sites

March 2021



There are now more transportation options for Mainers who need a ride to and from a COVID-19 vaccination appointment. Free transportation is available for people who do not have access to reliable transportation, are unable to drive, or are otherwise unable to travel to their appointment.

Transportation Options

MaineCare's Non-Emergency Transportation

If you are a MaineCare member who already uses a Non-Emergency Transportation broker to arrange rides to your MaineCare-covered services, you should call [that same broker](#) to get a ride to your vaccination appointment. You must schedule your vaccination appointment before requesting a ride, and you must request your ride at least 48 hours before your scheduled appointment.

ModivCare Vaccine Transportation

This option is available for Maine residents who do not have access to reliable transportation, including MaineCare members who are not eligible to use Non-Emergency Transportation.

Rides are available for vaccine appointments that take place between the hours of 7:00 a.m. and 4:00 p.m. Monday through Saturday. You must schedule your vaccination appointment before you request a ride. To schedule a ride, call Modivcare at **1-855-608-5172** at least 48 hours before your scheduled appointment.

Please note that transportation cannot be provided to drive-thru vaccination sites.

Preparing for Your Ride

If you will be using either transportation option, please keep in mind the following things:

- When you call to reserve a ride, you will need to provide the date and time of your vaccination appointment and the name, address, and phone number of the facility where you will receive the vaccination.
- Rides will be provided to and from your appointment.
- These may be shared rides so DHHS can provide transportation to everyone who needs it.
- Face masks will be required.
- You will need to be available to be picked up for your appointment from 30 minutes before to 15 minutes after your scheduled pick up time.
- Your driver will drop you off, and you will be picked up approximately 60 minutes after your appointment's start time.
- You will receive a call the day before your appointment to remind you about your transportation reservation.

To learn more about scheduling a vaccination appointment, visit www.maine.gov/covid19/vaccines/vaccination-sites or call the Maine COVID-19 Community Vaccine Line at 1-888-445-4111. (For interpreter services, say your language when the call is answered. Deaf or hard of hearing individuals can dial 711 and ask to be connected to 1-888-445-4111.)