



Kendra Amaral
Town Manager

TOWN OF KITTERY
Office of the Town Manager
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To: All Media Outlets
From: Kendra Amaral, Town Manager
Date: March 14, 2020
RE: Press Release – COVID-19 Update & Closures

The Town of Kittery's pandemic plan is designed to coordinate with the Kittery School Department when practicable. Our shared goal is to keep our community safe by reducing the risk of exposure to and incidents of COVID-19 in our community.

The Kittery School Department announced today it will be closing schools for two weeks beginning March 16, 2020.

In keeping with our pandemic plans, various town operations will follow suit. No direct customer contact will take place during this time. We are closely monitoring both the pandemic status in Maine and in Portsmouth and will make additional decisions, and provide updates as the situation warrants.

- The Kittery Community Center, including all preschool and afterschool programming will be closed for two weeks, beginning March 16, 2020, through March 29, 2020.
- The Rice Public Library will be closed for two weeks, beginning March 16, 2020, through March 29, 2020.
 - Many services, resources and materials will continue to be available online. The Rice Public Library's website can be accessed by visiting: <http://www.rice.lib.me.us/>.
- Kittery Town Hall will be closed to customers for two weeks, beginning, March 16, 2020, through March 29, 2020.
 - Many online services are available to assist with licensing, permitting, vital record requests, online payments and more. Online services can be accessed by visiting <http://www.kitteryme.gov/home/pages/online-services>.
 - To assist customers who are unable to access online services, applications and requests including, but not limited to, vital record requests, liquor and victualer's applications, and building permits will be available in hard copy in the Town Hall lobby. These documents can be completed and submitted in the drop-box at Town Hall.

- Customers may also call in to Town Hall to receive service and make payments via phone.
- If residents have additional special needs that require monitoring by public safety, they are encouraged to sign-up by filling out the Fire Department inclement Weather Special Needs form available at www.kitteryme.gov/specialneedsrequest.

Town Hall staff will be available, and actively responding to phone calls and emails during this time. If the service you need cannot be found online, please contact Town Hall Staff at 207-439-0452 and they will assist you to the best of their ability. Additional accommodations will be made on a case-by-case basis.

For a full list of staff phone numbers and emails, please visit the Town Hall directory which can be found at: <http://www.kitteryme.gov/home/pages/phone-directory>.

The Town of Kittery continues to encourage the public to stay up to date on the latest information from the Town by signing up for E-Alerts at www.kitteryme.gov/subscribe, and from the Maine Centers for Disease Control, at <https://www.cdc.gov/coronavirus/2019-ncov>.

If you have questions, please contact Kendra Amaral at 207-475-1329 or kamaral@kitteryme.org.

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